

Rules
Chleb i Wino Apartments Toruń
Rynek Staromiejski 22, 87-100 Toruń

Owners of the Apartments will appreciate your cooperation in observing the following rules which are to grant you a smooth and safe stay.

Subject of the Rules

The rules presents the terms and conditions of provision of services, liability and of stay in the Apartments and is an integral part of the contract which is concluded by booking, payment of the booking fee or the whole charge for the stay in the Apartments. By performing the above mentioned actions the guest confirms acknowledgement and acceptance of the rules.

All guests staying in the Apartments are obliged to abide by the rules.

The rules are available at the Toruń Apartments' website and office.

§1 Introduction

The owner entrusts the whole apartment with furniture and equipment to the guests for their use.

1.2 The owner undertakes to immediately react to the comments and reservations concerning the functioning of the equipment in the apartment.

§2 Hotel Day

2.1 The apartment is rented for days, if the guest did not specify the time of stay when making a reservation it is assumed that the apartment was rented for a single day.

2.2 Hotel day lasts from 15:00 to 12:00 of the following day. Guests receive entry codes required for access. The codes are deactivated after each guest's departure.

2.3 Request for extension of stay should be made as soon as possible, by 10:00 of the preceding day. Such request may be denied if there are no vacant apartments.

2.4 Persons not registered for stay at the apartment may stay within the site from 9:00 to 20:00. Overnight stay is forbidden unless this is previously agreed with the host.

2.5 If there are more people than the number for which a reservation was made then the owner may add a charge for the stay of an additional person.

2.6 A guest **is not** entitled to transfer the apartment to another person without previous consent of the owner.

2.7 Curfew starts at 22:00 and ends at 7:00.

§3 Booking

3.1 While booking the Apartments reserve the right to charge a pre-authorisation of the credit card for an amount of PLN 100, in order to validate data.

3.2 Booking should include the following data: full name of the person booking the apartment, number of persons, e-mail address, credit card data and phone number.

3.3 Booking is considered as guaranteed if a reservation payment in the amount of a charge for least one day is paid 7 days before the planned arrival. If the reservation payment is not made the booking might be cancelled.

3.4 If the stay is planned during a fair or holidays the guest is obliged to pay the fee for the whole stay at least 7 days before planned arrival. If the reservation payment is not made the booking might be cancelled.

3.5 The guest may cancel the ma booking at least 7 days before the arrival date. If the booking is cancelled or changed after this date or if the guest does not arrive at the apartment the guest shall still be charged with the full fee for the booked stay.

3.6 If the guest cancels stay during the hotel day the Apartments shall not repay the charge for the given day.

3.7 Charge for unused days is not repaid.

§4 Liability of Guests

4.1 The guest is fully financially liable for any damages or destruction of equipment and technical devices found in the Apartments caused by the guest's fault or the fault of guest's visitors. The host reserves the right to charge the credit card of the guest after guest's departure for the damages inflicted.

4.2 If the Rules are breeched the host may refuse to provide services to a person breeched them. Such a person is obliged to immediately comply with the requirements of the Apartments, pay the amount due for the whole stay, pay for possible damages and to leave the site.

4.3 When leaving the room the guest should each time, for safety reasons, turn off the TV, turn off the lights, turn off the water and lock the door. The entry doors to the whole building should also be locked.

§5 Additional Provisions

5.1 Guests should not make too much noise, cause foul smells, or take any other actions that may disturb, damage or irritate other guests. If the guests are a nuisance to neighbours or damage their property and do not observe the generally accepted standards of coexistence, the owner reserves the right to terminate the stay of the guests at the apartment and is not obliged to repay the charges for the unused days.

5.2 A gross violation of the curfew or accepted standards shall result in a contractual penalty in the amount of **PLN 500**.

5.3 The host may immediately terminate the stay of persons under the influence of alcohol or intoxicants or who are acting aggressively and charge a penalty in the amount of **PLN 500**.

5.4 The host accepts the presence of animals of up to 5 kg. They may stay at the site for an additional fee. However the owner of the animal is obliged to keep it in a way that it is not a threat or a nuisance to other guests. The owner of the animal is obliged to clean all waste left by the animal within the site.

5.5 No smoking is allowed in the Apartments, apart from places designated for this purpose. Breaching this prohibition shall result in a fine in the amount of **PLN 500**.

5.6 Guests are prohibited from keeping dangerous objects, weapons and ammunition or flammable objects at the Apartments.

5.7 Guests may not introduce any changes in the apartments or their equipment apart from small rearrangement of furniture and equipment, that does not influence their functionality and safety.

5.8 The guest is obliged to immediately inform the owner about possible damages and shortcomings in the current condition of the apartment and any damages caused by the guest during the stay. The value of the damages and costs connected to their repair are covered by the guest.

5.9 Personal items left at the apartment shall be sent to the specified address at the guest's cost. If there are no dispositions from the guest concerning the sending personal items they shall be kept for three months and then be taken over by the Apartments.

§6 Claims

6.1 The hosts shall provide clarifications and advice in any contentious issues concerning the Rules and ask the guests to observe it.

6.2 The guests are entitled to make claims in case of noticing any infringements concerning the services provided. The hosts should be notified about such infringements as soon as possible after they are noticed.

6.3 In case of any disputes that may arise from issues not included in the Rules the Polish Civil Code shall apply.

Contact information of the office of Chleb i Wino Apartments Toruń

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Thank you for your cooperation